

Now on JAPAN!
Frequently Asked Questions (FAQ)

Select your Regions.

[For cardmembers with cards issued in Taiwan \(繁體中文\)](#)

[For cardmembers with cards issued in Hong Kong and other regions \(English\)](#)

[For cardmembers with cards issued in Korea \(한국어\)](#)

[For cardmembers with cards issued in Thailand \(ภาษาไทย\)](#)

[For cardmembers with cards issued in Indonesia \(Bahasa Indonesia\)](#)

[For cardmembers with cards issued in Vietnam \(Tiếng Việt\)](#)

■ Now on JAPAN! FAQ (繁體中文)

SEQ	問題	回答
1	哪些 JCB 卡與店家適用本活動？	<p>適用 JCB 卡：日本境外發卡機構發行之 JCB 卡（含附卡）可參與本活動，部分 JCB 卡別除外。詳情請參閱適用發卡機構清單。</p> <p>適用店家：各月份指定店家不同，需於指定之現金回饋適用店家使用 JCB 卡進行之交易方符合本活動資格。適用店家中，部分商品可能不適用本活動，詳細內容請確認活動頁面。</p>
2	線上購物等非實體消費是否適用此現金回饋活動？	<p>線上購物等非實體消費不適用本活動。本活動僅限於各月份指定日本實體店家使用 JCB 卡消費之交易。即使於實體店面消費，若透過手機等裝置使用訂購服務進行交易，以致 JCB 判斷該交易屬於非實體消費，仍不適用本活動。此外，若 JCB 未能確認該店面為實體店面，該筆交易亦可能不符合資格，活動參加者、欲參加者請視本情況評估參與，不得因此異議。</p>
3	符合資格的交易是否限定特定貨幣？	<p>僅限以日圓(JPY)結算之交易方為回饋對象。請注意，若透過動態貨幣轉換或任何支付方式以致非使用日圓(JPY)付款，該筆交易將不符合本活動資格。</p>
4	若交易完成後發生更改、取消或退款之情況，是否影響現金回饋金額？	<p>若符合資格的交易發生更改、取消或退款，則不適用本活動。</p>
5	如何登錄參加此本活動？	<p>請於各月份活動指定網頁完成登錄手續。登錄時需提供您的卡號全 16 碼及電子郵件地址。</p>
6	如何確認活動登錄是否完成？	<p>系統將發送登錄確認電子郵件至您登錄時填寫的電子郵件地址，屆時請查收郵件。</p>
7	我已登錄但未收到確認郵件。	<p>登錄確認電子郵件內容如下：</p> <p>寄件者：JCB Webmaster <mail@qa.jcb.co.jp></p> <p>主旨：Thank You for Joining Our Promotion</p> <p style="text-align: center;">-Your Subscription Is Confirmed !</p> <p>若未收到郵件，請同時檢查垃圾郵件匣及其他資料夾。</p>
8	已完成登錄之卡片有換卡或補發卡之情況，新卡片是否也被視為登錄完畢、同樣適用本活動？	<p>請使用新卡片之卡號重新登錄本活動，新舊卡消費金額不可合併計算，每張卡需分別消費達成各月份的現金回饋條件方可參與本活動。也請留意，回饋入帳前，無論何故只要有換卡或補發卡導致卡號有變更之情況，將不適用本活動。</p>

9	若持有多張卡，能否合併消費金額？	多張卡片的消費金額不可合併計算。欲參與本活動，每張卡號需分別完成各月份事前線上登錄並分別達成現金回饋條件。
10	如何確認卡片是否已完成登錄？	完成線上登錄後，系統將發送登錄確認電子郵件至您登錄時填寫的電子郵件地址，屆時請查收郵件。 若未找到登錄確認電子郵件，請至各月份指定網頁重新登錄。 若您的卡片已完成登錄，系統將顯示「您的卡已經登錄」之訊息。
11	活動登錄前的交易是否符合現金回饋資格？	凡於完成登錄日前所進行的消費，皆不符合現金回饋資格。請於參加本活動前完成事前登錄。

*最後更新於 2026 年 5 月

如對本活動有任何疑問，請洽 JCB Cashback 專屬客服信箱。

本客服信箱恕無法即時回覆，敬請見諒。

JCB Cashback 專屬客服信箱係以 AI 翻譯支援多種語言，若有翻譯語意不全之情況，敬請見諒。

JCB Cashback 專屬客服信箱：JCB_Cashback_Promotion@info.jcb.co.jp

■ Now on JAPAN! FAQ (English)

SEQ	Questions	Answer
1	Which JCB cards and merchants are eligible for the promotion?	<p>Cards: JCB cards (including additional cards) issued by card issuers outside Japan are eligible for this promotion, with some exceptions. For details, please check the list of eligible issuers.</p> <p>Merchants: The participating merchants eligible for cashback change every month. Transactions made using a JCB card at participating merchants are eligible for this campaign. Some products at participating merchants may be excluded from the cashback offer.</p> <p>Please refer to the campaign page for details.</p>
2	Are purchases at online stores eligible for this cashback promotion?	<p>No. Cashback is available only for transactions made at cashback-eligible merchants designated for each month.</p> <p>Only in-person card transactions at participating merchants are eligible.</p>
3	Is there a specific currency for eligible transactions?	<p>Transactions are limited to Japanese yen (JPY). Please note that the transaction will not be eligible for this promotion, if the payment is made in a currency other than JPY through a multi-currency payment service.</p>
4	If the transaction is changed or canceled after it occurs, does it affect the cashback amount?	<p>If the eligible transaction is changed, canceled, or refunded, it will affect the cashback eligibility and amount.</p>
5	How do I register for the promotion?	<p>Advance registration is required via the campaign website.</p> <p>To register, you will need your 16-digit JCB card number and a valid email address.</p>
6	How can I confirm that my promotion registration is complete?	<p>A registration completion email will be sent to the address you entered during registration. Please check your email.</p>
7	I registered, but I haven't received the email.	<p>The registration completion email is sent with the following details: Sender: JCB Webmaster <mail@qa.jcb.co.jp></p> <p>Subject: Thank You for Joining Our Promotion - Your Subscription Is Confirmed!</p> <p>Please also check your spam folder or other folders if you do not find the email.</p>

8	I reissued my registered card. Will the promotion registration apply to the new card?	<p>If you receive a new card, you are required to register for the promotion again using the new card.</p> <p>Please note that spending made with the previous card and the new card will not be combined.</p> <p>Cashback eligibility requirements must be met separately for each card number.</p>
9	If I have multiple cards, can I combine the usage amounts?	Spending made with multiple cards will not be combined.
10	How can I check if my card has been registered or not?	<p>We have sent a registration confirmation email to the address you provided during sign-up. Please check your inbox.</p> <p>If you cannot find the email, please register again on the dedicated page.</p> <p>If your card is already registered, the message “Your card has already been registered.” will appear.</p>
11	Are transactions made before promotion registration eligible for cashback?	<p>Transactions made before (the day prior to) promotion registration are not eligible for this promotion.</p> <p>Please register for participation before making a transaction or on the same day as your transaction.</p>

* Last updated in May 2026

Inquiries to JCB regarding this promotion are accepted by e-mail.

Please note that it may take some days to answer to your inquiries.

Please note that AI translation tools may be used, while email support is available in multiple languages.

E-mail Address : JCB_Cashback_Promotion@info.jcb.co.jp

■ Now on JAPAN! FAQ (한국어)

SEQ	질문	답변
1	어떤 JCB 카드와 가맹점이 프로모션 대상인가요?	카드: 일본 외 국가에서 발행된 JCB 카드(추가카드 포함) 라면 일부 카드사를 제외하고 본 프로모션에 참여 가능합니다. 자세한 내용은 참여 카드사 목록을 확인해 주세요. 가맹점: 매월 캐시백 대상 가맹점이 바뀝니다. 프로모션 대상 가맹점에서 JCB 카드를 이용한 거래가 해당됩니다. 대상 가맹점에서 취급하는 상품 중 일부는 캐시백 대상에서 제외됩니다. 자세한 내용은 프로모션 페이지를 확인해 주세요.
2	온라인 스토어에서의 구매도 캐시백 프로모션 대상인가요?	아니요. 캐시백은 매월 캐시백 대상 가맹점이 지정되어 있습니다. 오프라인 가맹점에서의 카드 사용분이 대상이 됩니다.
3	대상이 되는 특정 통화가 있나요?	일본 엔(JPY) 거래만 대상에 포함됩니다. 다중 통화 결제 서비스를 통해 엔화 이외의 통화로 결제할 경우 본 프로모션 대상에서 제외됩니다.
4	거래 발생 후 변경 또는 취소 시 캐시백 금액에 영향이 있나요?	대상 거래가 변경, 취소 또는 환불된 경우 캐시백 대상 여부 및 금액에 영향을 미칩니다.
5	프로모션에 등록하려면 어떻게 해야 하나요?	프로모션 사이트에서 사전 등록이 필요합니다. 등록하려면 카드 번호(16 자리)와 이메일 주소가 필요합니다.
6	프로모션 등록 완료 여부를 어떻게 확인할 수 있나요?	등록 완료 시 입력하신 이메일 주소로 확인 메일이 발송됩니다. 수신함을 확인해 주세요.
7	등록했는데 이메일을 받지 못했습니다.	등록 완료 이메일은 다음 내용으로 발송됩니다: 발신자: JCB Webmaster <mail@qa.jcb.co.jp> 제목: Thank You for Joining Our Promotion -Your Subscription Is Confirmed ! 이메일을 찾지 못하신 경우 스팸 폴더나 기타 폴더도 확인해 주시기 바랍니다.
8	등록한 카드를 재발급받았습니다. 새 카드에도 프로모션 등록이 적용되나요?	새 카드로 다시 참여 등록을 해야 합니다. 단, 기존 카드와 새 카드의 이용 금액은 합산되지 않습니다. 카드 번호 단위로 캐시백이 적용되는 조건을 충족해야 합니다.
9	여러 장의 카드를 보유하고 있는 경우 사용 금액을 합산할 수 있나요?	여러 장의 카드를 사용할 경우 합산되지 않습니다.

10	카드 등록 여부를 어떻게 확인할 수 있나요?	<p>가입 시 제공하신 이메일 주소로 등록 확인 이메일을 발송했습니다. 수신함을 확인해 주세요.</p> <p>이메일을 찾지 못하신 경우, 전용 페이지에서 다시 등록해 주세요.</p> <p>카드가 이미 등록된 경우 "Your card has already been resistered.(귀하의 카드는 이미 등록되었습니다.)"라는 메시지가 표시됩니다.</p>
11	프로모션 등록 전에 발생한 거래도 캐시백 대상인가요?	<p>프로모션 등록 전(전날)에 발생한 거래는 본 프로모션 대상이 아닙니다.</p> <p>거래 전 또는 거래 당일에 참여 등록을 해 주시기 바랍니다.</p>

*최종 업데이트일: 2026 년 5 월

본 프로모션에 관한 JCB 문의는 이메일로 접수합니다.

문의에 대한 답변에는 다소 시간이 소요될 수 있음을 양해 부탁드립니다.

여러 언어로 메일 문의 주실 수 있으나 답변 시 AI 번역 도구가 사용될 수 있습니다.

이메일 주소 : JCB_Cashback_Promotion@info.jcb.co.jp

■ Now on JAPAN! FAQ (ภาษาไทย)

SEQ	คำถาม	Answer
1	บัตร JCB และร้านค้าใดบ้างที่เข้าร่วมรายการโปรโมชั่นนี้?	<p>บัตรที่ร่วมรายการ:</p> <p>บัตร JCB (รวมถึงบัตรเสริม) ที่ออกโดยผู้ออกบัตรนอกประเทศญี่ปุ่นสามารถเข้าร่วม โปรโมชันนี้ได้ โดยอาจมีข้อยกเว้นบางรายการ กรุณาตรวจสอบรายชื่อผู้ออกบัตรที่เข้าร่วมรายการอีกครั้งก่อนลงทะเบียนเข้าร่วมแคมเปญ</p> <p>ร้านค้า:</p> <p>ร้านค้าที่เข้าร่วมและมีสิทธิ์รับเครดิตเงินคืนจะเปลี่ยนแปลงในแต่ละเดือน</p> <p>รายการใช้จ่ายที่ชำระด้วยบัตร JCB ณ ร้านค้าที่ร่วมรายการจะมีสิทธิ์เข้าร่วมแคมเปญนี้ ทั้งนี้ สินค้าบางรายการของร้านค้าที่ร่วมรายการอาจไม่เข้าร่วม โปรโมชัน เครดิตเงินคืน</p> <p>กรุณาตรวจสอบรายละเอียดเพิ่มเติมได้ที่หน้าแคมเปญ</p>
2	การซื้อสินค้าผ่านร้านค้าออนไลน์สามารถเข้าร่วม โปรโมชันเครดิตเงินคืนนี้ได้หรือไม่?	<p>ไม่ได้</p> <p>เฉพาะการใช้จ่ายกับร้านค้าที่กำหนดซึ่งร่วมรายการในแต่ละเดือน และต้องเป็นการชำระเงินด้วยบัตร ณ หน้าร้าน (in-person) ของร้านค้าเท่านั้นจึงจะมีสิทธิ์รับเครดิตเงินคืน</p>
3	มีการกำหนดสกุลเงินเฉพาะสำหรับรายการใช้จ่ายที่เข้าร่วมรายการหรือไม่?	<p>จะต้องเป็นรายการใช้จ่ายด้วยสกุลเงินเยนญี่ปุ่น (JPY) เท่านั้น</p> <p>การชำระเงินเป็นสกุลเงินอื่นผ่านบริการชำระเงินหลายสกุลเงินจะไม่สามารถเข้าร่วม โปรโมชันนี้ได้</p>
4	การเปลี่ยนแปลงหรือยกเลิกรายการใช้จ่ายหลังจากทำการรายการแล้ว จะส่งผลต่อจำนวนเครดิตเงินคืนหรือไม่?	<p>หากรายการใช้จ่ายที่มีสิทธิ์ถูกเปลี่ยนแปลง ยกเลิก หรือมีการคืนเงิน จะส่งผลต่อสิทธิ์และจำนวนเครดิตเงินคืนที่จะได้รับ</p>
5	จะลงทะเบียนเข้าร่วม โปรโมชันได้อย่างไร?	<p>ต้องลงทะเบียนล่วงหน้าผ่านเว็บไซต์แคมเปญ โดยใช้หมายเลขบัตร JCB 16 หลักและอีเมล</p>
6	จะยืนยันได้อย่างไรว่าการลงทะเบียนเสร็จสมบูรณ์แล้ว?	<p>ระบบจะส่งอีเมลยืนยันการลงทะเบียนไปยังอีเมลที่กรอกไว้ กรุณาตรวจสอบอีเมลของคุณ</p>
7	ฉันได้ลงทะเบียนแล้ว แต่ทำไมถึงยังไม่ได้รับอีเมลยืนยัน?	<p>อีเมลยืนยันการลงทะเบียนจะถูกส่งด้วยรายละเอียดดังนี้:</p> <p>ผู้ส่ง: JCB Webmaster mail@qa.jcb.co.jp</p>

		<p>หัวข้อ: Thank You for Joining Our Promotion - Your Subscription Is Confirmed!</p> <p>หากไม่พบอีเมล กรุณาตรวจสอบในโฟลเดอร์สแปมหรือโฟลเดอร์อื่นๆ</p>
8	<p>หากมีการออกบัตรใหม่แทนบัตรเดิมที่ลงทะเบียนไว้แล้ว การลงทะเบียนโปรโมชั่นจะยังมีผลครอบคลุมบัตรใหม่หรือไม่?</p>	<p>หากมีการออกบัตรใหม่ จำเป็นต้องลงทะเบียนเข้าร่วมโปรโมชั่นอีกครั้งโดยใช้บัตรใหม่</p> <p>โปรดทราบว่า ไม่สามารถนำรายการใช้จ่ายจากบัตรเดิมและบัตรใหม่มารวมกันได้ โดยเงื่อนไขการรับเครดิตเงินคืนจะต้องเป็นไปตามข้อกำหนดแยกตามหมายเลขบัตรแต่ละใบ</p>
9	<p>สามารถรวมยอดการใช้จ่ายจากบัตรหลายใบได้หรือไม่?</p>	<p>ยอดการใช้จ่ายจากบัตรหลายใบไม่สามารถนำมารวมกันได้</p>
10	<p>จะตรวจสอบได้อย่างไรว่าบัตรได้ถูกลงทะเบียนแล้วหรือไม่?</p>	<p>จะมีการส่งอีเมลยืนยันไปยังอีเมลที่ให้ไว้ตอนลงทะเบียน กรุณาตรวจสอบกล่องข้อความ</p> <p>หากไม่พบอีเมล กรุณาลงทะเบียนอีกครั้งผ่านหน้าที่กำหนด</p> <p>หากบัตรได้ถูกลงทะเบียนแล้ว ระบบจะแสดงข้อความ "Your card has already been registered."</p>
11	<p>รายการใช้จ่ายที่เกิดขึ้นก่อนลงทะเบียนโปรโมชั่นสามารถรับเครดิตเงินคืนได้หรือไม่?</p>	<p>รายการใช้จ่ายที่เกิดขึ้นก่อน (วันก่อนหน้า) การลงทะเบียนโปรโมชั่น จะไม่สามารถเข้าร่วมโปรโมชั่นนี้ได้</p> <p>กรุณาลงทะเบียนเข้าร่วมแคมเปญก่อน หรือภายในวันเดียวกับวันที่ทำรายการใช้จ่าย</p>

สามารถติดต่อ JCB เพื่อสอบถามเกี่ยวกับโปรโมชั่นนี้ได้ทางอีเมล

โปรดทราบว่าอาจใช้เวลาหลายวันในการตอบกลับ

อาจมีการใช้เครื่องมือแปลภาษาโดย AI และบริการอีเมลรองรับหลายภาษา

อีเมลสำหรับติดต่อ : JCB_Cashback_Promotion@info.jcb.co.jp

■ Now on JAPAN! FAQ (Bahasa Indonesia)

SEQ	Pertanyaan	Jawaban
1	Kartu JCB dan merchant mana yang memenuhi syarat untuk promosi ini?	<p>Kartu: Kartu JCB (termasuk kartu tambahan) yang diterbitkan oleh penerbit kartu di luar Jepang memenuhi syarat untuk promosi ini, dengan beberapa pengecualian. Untuk detailnya, silakan periksa daftar penerbit yang memenuhi syarat.</p> <p>Merchant: Merchant yang berpartisipasi dan memenuhi syarat cashback dapat berubah setiap bulan. Transaksi yang dilakukan menggunakan kartu JCB di merchant yang berpartisipasi akan memenuhi syarat untuk mengikuti kampanye ini.</p> <p>Beberapa produk di merchant yang berpartisipasi mungkin tidak termasuk dalam penawaran cashback.</p> <p>Silakan merujuk ke halaman kampanye untuk informasi lebih lanjut.</p>
2	Apakah pembelian di toko online memenuhi syarat untuk promosi cashback ini?	<p>Tidak. Cashback hanya berlaku untuk transaksi yang dilakukan di merchant yang ditentukan dan memenuhi syarat cashback untuk setiap bulan.</p> <p>Hanya transaksi kartu yang dilakukan secara langsung (in-person) di merchant yang berpartisipasi yang memenuhi syarat.</p>
3	Apakah ada mata uang tertentu untuk transaksi yang memenuhi syarat?	<p>Transaksi dibatasi dalam yen Jepang (JPY). Harap diperhatikan bahwa transaksi tidak akan memenuhi syarat untuk promosi ini jika pembayaran dilakukan dalam mata uang selain JPY melalui layanan pembayaran multi-mata uang.</p>
4	Jika transaksi diubah atau dibatalkan setelah terjadi, apakah hal ini mempengaruhi jumlah cashback?	<p>Jika transaksi yang memenuhi syarat diubah, dibatalkan, atau dikembalikan, hal ini akan mempengaruhi kelayakan dan jumlah cashback.</p>
5	Bagaimana cara mendaftar untuk promosi ini?	<p>Pendaftaran di awal wajib dilakukan melalui website kampanye.</p> <p>Untuk melakukan pendaftaran, Anda perlu menyiapkan nomor kartu JCB 16 digit Anda dan alamat email yang valid.</p>
6	Bagaimana cara memastikan pendaftaran promosi saya sudah selesai?	<p>Email konfirmasi pendaftaran akan dikirim ke alamat email yang Anda masukkan saat mendaftar. Silakan periksa email Anda.</p>
7	Saya sudah mendaftar, tetapi belum menerima email.	<p>Email konfirmasi pendaftaran dikirim dengan detail berikut: Pengirim: JCB Webmaster <mail@qa.jcb.co.jp> Subjek: Terima</p>

		<p>Kasih Telah Bergabung dengan Promosi Kami - Langgan Anda Telah Dikonfirmasi!</p> <p>Jika Anda tidak menemukan email tersebut, silakan periksa folder spam atau folder lain.</p>
8	<p>Saya telah menerbitkan ulang kartu yang terdaftar. Apakah pendaftaran promosi berlaku untuk kartu baru?</p>	<p>Jika Anda menerima kartu baru, Anda diharuskan mendaftar kembali untuk promosi ini menggunakan kartu baru tersebut.</p> <p>Harap diperhatikan bahwa transaksi yang dilakukan dengan kartu lama dan kartu baru tidak dapat digabungkan.</p> <p>Persyaratan kelayakan cashback harus dipenuhi secara terpisah untuk setiap nomor kartu.</p>
9	<p>Jika saya memiliki beberapa kartu, apakah saya dapat menggabungkan jumlah penggunaan?</p>	<p>Transaksi yang dilakukan menggunakan beberapa kartu tidak dapat digabungkan.</p>
10	<p>Bagaimana cara memeriksa apakah kartu saya sudah terdaftar atau belum?</p>	<p>Kami telah mengirimkan email konfirmasi pendaftaran ke alamat email yang Anda berikan saat mendaftar. Silakan periksa kotak masuk Anda.</p> <p>Jika Anda tidak menemukan email tersebut, silakan daftar ulang di halaman khusus.</p> <p>Jika kartu Anda sudah terdaftar, pesan "Kartu Anda sudah terdaftar." akan muncul.</p>
11	<p>Apakah transaksi yang dilakukan sebelum pendaftaran promosi memenuhi syarat untuk cashback?</p>	<p>Transaksi yang dilakukan sebelum (hari sebelum) pendaftaran promosi tidak memenuhi syarat untuk promosi ini.</p> <p>Silakan daftar untuk berpartisipasi sebelum melakukan transaksi atau pada hari yang sama dengan transaksi Anda.</p>

Pertanyaan mengenai promosi ini dapat diajukan melalui email ke JCB.

Harap diperhatikan bahwa jawaban atas pertanyaan Anda mungkin memerlukan beberapa hari.

Harap diperhatikan bahwa alat terjemahan AI mungkin digunakan, sementara dukungan email tersedia dalam beberapa bahasa.

Alamat Email : JCB_Cashback_Promotion@info.jcb.co.jp

■ Now on JAPAN! FAQ (Tiếng Việt)

SEQ	Câu hỏi	Trả lời
1	Những thẻ JCB và cửa hàng nào được áp dụng cho chương trình?	<p>Thẻ: Áp dụng cho thẻ JCB (bao gồm thẻ phụ) được phát hành ngoài Nhật Bản, trừ một số tổ chức phát hành không áp dụng.</p> <p>Vui lòng kiểm tra danh sách tổ chức phát hành đủ điều kiện để biết chi tiết.</p> <p>Cửa hàng:</p> <p>Các cửa hàng áp dụng hoàn tiền sẽ thay đổi theo từng tháng.</p> <p>Giao dịch thực hiện bằng thẻ JCB tại các cửa hàng tham gia chương trình sẽ được áp dụng. Một số sản phẩm tại các cửa hàng này có thể không thuộc phạm vi hoàn tiền.</p> <p>Vui lòng tham khảo trang chương trình để biết thêm chi tiết.</p>
2	Giao dịch tại cửa hàng trực tuyến có được áp dụng hoàn tiền không?	<p>Không. Hoàn tiền chỉ áp dụng cho các giao dịch tại các cửa hàng tham gia được chỉ định theo từng tháng.</p> <p>Chỉ các giao dịch thanh toán trực tiếp bằng thẻ tại cửa hàng mới được áp dụng.</p>
3	Có quy định về loại tiền tệ áp dụng cho giao dịch không?	<p>Chỉ các giao dịch được thanh toán bằng đồng Yên Nhật (JPY) mới được áp dụng.</p> <p>Lưu ý: các giao dịch thanh toán bằng ngoại tệ thông qua dịch vụ thanh toán đa tiền tệ sẽ không được áp dụng cho chương trình này.</p>
4	Nếu giao dịch bị thay đổi, hủy hoặc hoàn tiền, điều này có ảnh hưởng đến hoàn tiền không?	<p>Nếu giao dịch đủ điều kiện bị thay đổi, hủy hoặc hoàn tiền, điều này có thể ảnh hưởng đến việc áp dụng và số tiền hoàn lại.</p>
5	Làm thế nào để đăng ký tham gia chương trình khuyến mãi?	<p>Vui lòng đăng ký trước trên trang web của chương trình.</p> <p>Khi đăng ký, bạn cần cung cấp số thẻ JCB (16 chữ số) và địa chỉ email hợp lệ.</p>
6	Làm thế nào để xác nhận tôi đã đăng ký thành công?	<p>Email xác nhận đăng ký thành công sẽ được gửi đến địa chỉ email bạn đã cung cấp khi đăng ký.</p> <p>Vui lòng kiểm tra email của bạn.</p>
7	Tôi đã đăng ký nhưng chưa nhận được email?	<p>Email xác nhận đăng ký được gửi với thông tin như sau:</p> <p>Người gửi: JCB Webmaster <mail@qa.jcb.co.jp></p>

		<p>Tiêu đề: Thank You for Joining Our Promotion - Your Subscription Is Confirmed!</p> <p>Nếu bạn chưa nhận được email, vui lòng kiểm tra thư mục spam hoặc các thư mục khác trong hộp thư.</p>
8	Tôi đã phát hành lại thẻ. Đăng ký trước đó có áp dụng cho thẻ mới không?	<p>Nếu bạn sử dụng thẻ mới, bạn cần đăng ký lại cho chương trình bằng thẻ mới.</p> <p>Lưu ý: chi tiêu của thẻ cũ và thẻ mới sẽ không được cộng dồn.</p> <p>Điều kiện hoàn tiền được áp dụng riêng cho từng số thẻ.</p>
9	Nếu tôi có nhiều thẻ, tôi có thể cộng dồn chi tiêu không?	Không. Chi tiêu từ nhiều thẻ sẽ không được cộng dồn.
10	Làm thế nào để kiểm tra thẻ của tôi đã được đăng ký chưa?	<p>Email xác nhận đăng ký đã được gửi đến địa chỉ email bạn cung cấp khi đăng ký. Vui lòng kiểm tra hộp thư của bạn.</p> <p>Nếu không tìm thấy email, vui lòng đăng ký lại trên trang đăng ký.</p> <p>Nếu thẻ của bạn đã được đăng ký, hệ thống sẽ hiển thị thông báo: "Your card has already been registered."</p>
11	Các giao dịch thực hiện trước khi đăng ký có được áp dụng hoàn tiền không?	<p>Các giao dịch thực hiện trước khi đăng ký (bao gồm trước ngày đăng ký) sẽ không được áp dụng cho chương trình.</p> <p>Vui lòng đăng ký trước khi giao dịch hoặc trong ngày thực hiện giao dịch.</p>

* Cập nhật lần cuối: Tháng 05/2026

Các câu hỏi liên quan đến chương trình khuyến mãi này được tiếp nhận qua email.

Vui lòng lưu ý việc phản hồi có thể mất vài ngày.

Email hỗ trợ có thể được cung cấp bằng nhiều ngôn ngữ; trong một số trường hợp có thể sử dụng công cụ dịch tự động.

E-mail Address : JCB_Cashback_Promotion@info.jcb.co.jp