

Change in JCB Plaza Lounge opening hours and available service (As of 3 June 2025)

Area	Plaza Lounge	Status		Business Hours	Regular holidays	Scheduled temporary closing days	Other	Scheduled date of resumption of normal operations
		Coming to the store	TEL					
USA	Honolulu	○	○	10 : 00~18 : 00 *reduced business hours	No mid-year break			TBD
	Guam	○	○	9 : 00~12 : 00 13:00~18:00 *reduced business hours	Saturday, Sunday, Holidays	【2025】 Apr : 18(Fri.) May : 26(Mon.) Jul : 4(Fri.) Sep : 1(Mon.) Oct : 13(Mon.) Nov : 11(Tue.), 27(Thu.)~28(Fri.) Dec : 25(Thu.) 【2026】 Jan : 1(Thu.), 19(Mon.) Feb : 16(Mon.)	* Temporary holidays are subject to change	TBD
Asia	Seoul	○	○	9:00~18:00	Saturday, Sunday, First and third Wednesday of the month, Holidays	【2025】 May : 1(Thu.), 5(Mon.)~6(Tue.) Jun : 3(Tue.), 6(Fri.) Aug : 15(Fri.) Oct : 3(Fri.), 6(Mon.)~9(Thu.) Dec : 25(Thu.) 【2026】 Jan : 1(Thu.) Feb : 16(Mon.)~18(Wed.)		-
	Taipei	○	○	9 : 15~17 : 15	Saturday, Sunday, Holidays	【2025】 Apr : 3(Thu.)~4(Fri.) May : 1(Thu.), 30(Fri.) Oct : 6(Mon.), 10(Fri.)	The Customer service will be changed as follows. By July 17, 2025: In person/By phone or online From July 18, 2025: By phone or online	-
	Hong Kong	○	○	9 : 30~18 : 00	No mid-year break			-
	JCB Plaza online consultation service (Singapore)	-	○	9 : 00~11 : 30 12:30~17:00 *reduced business hours	Saturday, Sunday, Holidays	【2025】 Apr : 18(Fri.) May : 1(Thu.), 12(Mon.) Oct : 20(Mon.) Dec : 25(Thu.)	* Temporary holidays are subject to change	TBD
	Bangkok	○	○	9 : 30~18 : 00	Saturday, Sunday, Holidays	【2025】 Apr : 7(Mon.), 14(Mon.)~15(Tue.) May : 1(Thu.), 5(Mon.), 12(Mon.) Jun : 2(Mon.)~3(Tue.) Jul : 10(Thu.), 28(Mon.) Aug : 11(Mon.)~12(Tue.) Oct : 13(Mon.), 23(Thu.) Dec : 5(Fri.), 10(Wed.), 31(Thu.) 【2026】 Jan : 1(Thu.)	* Temporary holidays are subject to change	-
Europe	Paris	○	○	9 : 00~17 : 00	Saturday, Sunday, Holidays	【2025】 Apr : 21(Mon.) May : 1(Thu.), 8(Thu.), 29(Thu.) Jun : 9(Mon.) Jul : 14(Mon.) Aug : 15(Fri.) Nov : 11(Tue.) Dec : 25(Thu.) 【2026】 Jan : 1(Thu.)	* Temporary holidays are subject to change	-